

Terms & Conditions / Mary Wallis Collection

Mary Wallis Collection includes Edie, Empire and Light Line. These collections consist of a variety of standard models produced on a Made to Order basis. Custom projects are considered on a case-by-case basis; upcharges may apply. Please inquire directly with the studio at info@lindseyadelman.com for consideration.

Invoicing

All prices are U.S. dollars. Pricing is subject to change. For Made to Order standard models, receipt of payment is considered confirmation of all order details as outlined in the estimate. We are not responsible for any errors client has overlooked in the estimate after payment has been made.

All Made to Order and Custom orders are activated with a 50% nonrefundable deposit. The final balance and shipping fees must be paid before delivery can be scheduled. We accept check, wire transfer, or credit card. Please allow up to 5 business days for a wire transfer to clear. If there is urgency to your payment, we recommend paying via credit card.

Please make checks payable to Lindsey Adelman Studio and send to:

Lindsey Adelman Studio Attn: Accounting Dept.
324 Lafayette Street, 8th floor New York NY 10012

Please inquire for our bank details to make a payment by wire transfer.

Lead Time

Lead times begin with receipt of payment. The lead time for standard model Mary Wallis Collection fixtures is 16 weeks. The lead time for Custom projects is determined on a case-by-case basis, typically beginning at 24 weeks, excluding shipping.

Lead times are approximate and not guaranteed.

Rush Fee

Expedited production is available on a case-by-case basis and will incur a fee.

Approval

Once the design has been finalized, a specification sheet for client approval will be sent. We are not responsible for any errors client has overlooked after approval has been given. If signed approval is not received within 8 weeks of deposit date, the lead time will be extended. Any changes made to the design or details listed on the spec after client approval will result in a 20% change order fee and increased lead time, plus the cost of any additional materials.

Shipping

All fixtures will be wrapped in foam and shades will be boxed. Crating is required for all warehouse deliveries and all deliveries outside of New York City. We work with our local shipper for domestic and international shipping. Please allow up to 10 business days for crating. Most domestic shipments take 10-14 business days in transit. International ocean freight shipment times vary by location (Europe approx. 30-45 days, Asia approx. 45-60 days, Australia approx. 65-80 days). Air freight is available upon request, and upcharges will apply. For international shipments, any local taxes, VAT, or duties are billed by customs to the consignee upon import.

All damage claims must be made in writing to info@lindseyadelman.com within 48 hours of receipt of goods. Damage claims must include photographs along with a written description of the damage. If damage has occurred in shipping all packaging must be retained by the receiver; failure to do so may invalidate any claim.

Delivery of goods shall be F.O.B. Delivery Point, and risk of loss and title shall pass to client upon

delivery of the piece to client or client's agent. Lindsey Adelman Studio will not be responsible for pieces after they are picked up by client's own third party carrier.

Shipping times are approximate, and Lindsey Adelman Studio is not responsible for any loss, damage, cost or expense related to any delay in shipment or delivery.

Installation

Each shade is labeled to a corresponding post on the fixture armature. Please do not remove the labels before installing shades. These fixtures are designed to be installed into a standard junction box by a certified electrician. We provide installation instructions, hardware and bulbs for all pieces. If you live in the New York City area, we can offer installation services for an additional fee. Please reference your specification sheet for weight requirements. Please make sure the ceiling contains appropriate blocking.

Maintenance

Make sure the fixture is not illuminated prior to cleaning. The metal armature can be cleaned using a feather duster or a microfiber cloth. Depending on the fixture and the installation site, it may be necessary to use an extendable arm to reach the piece safely. Please note that the joints on the armature cannot be adjusted. Do not spin the fixture, as this can affect the security of installation. If shades are removed for cleaning, label their original location on the armature.

Glass shades can be cleaned using a liquid glass cleaner. Spray glass cleaner onto cloth to wipe down glass. Marble shades can be cleaned with a liquid formulated for stone. Do not spray the shades directly as cleaner can damage and oxidize the metal finish. Please be gentle on the armature and make sure not to put weight on the fixture during the cleaning process.

Bulbs

All fixtures are wired for up to 240v. Please specify your local voltage and we will provide appropriate bulbs.

Drop Length

When appropriate we provide stems in 36" or 72" lengths, which can be cut down on site.

Design and Variation

Each shade is made by hand and will include some natural variation in size, shape and color. This is a beautiful and intentional quality inherent to the unique manufacturing process.

Returns

All sales are final. Please see shipping section above for instructions on reporting a shipping damage claim. We do not offer exchanges or refunds. We do not sell parts or components individually.

Limitation of Liability

In no event will we be liable for special, incidental, consequential or exemplary damages arising out of this agreement or out of the use of the goods or for services provided by us, including, without limitation, damages or costs relating to the loss of profits, business, goodwill, property damage, or bodily injury, even if we are advised of the possibility of such damages, or for any similar claim against you by another party.

The above exclusion of incidental and consequential damages may not be enforceable under some applicable laws, so such exclusion may not apply to you. In no case shall our liability for money damages exceed the invoice amount paid by you.

Force Majeure

We will not be liable for any failure or delay in performance or delivery which might be due, in whole or in part, directly or indirectly, to any contingency, delay, failure, or cause of, any nature beyond our reasonable control. Such causes include, without in any way limiting the generality of the foregoing, fire, explosion, earthquake, storm, flood or other weather, unavailability of necessary utilities or raw materials, strike, lockout, unavailability of components, activities of a combination of workmen or

other labor difficulties, war, insurrection, riot, act of God or the public enemy, law, act, order, export control regulation, proclamation, decree, regulation, ordinance, or instructions of any government or other public authorities, or judgment or decree of a court of competent jurisdiction.

Amendment

These terms and conditions may not be amended, changed or modified in any way except in written instrument duly executed by both parties. Should any piece delivered be other than specified or agreed in the final order acknowledgement, client must notify Lindsey Adelman Studio immediately in writing. Absolutely no back charges will be considered if we are not allowed to first correct any inaccuracies.